

Collabrance Packaged Offerings

NOC + SERVICE DESK

Starting at \$42 per user and \$85 per server

- Unlimited user support 7:00 a.m. – 7:00 p.m. CT via live answer service desk, white label email address, or desktop chat feature.
- Workstation and server support including 24/7 remote monitoring, EDR, proactive patching, RMM management and licensing, vendor engagement, and PSA integration – all with one consolidated monthly bill.

NOC + SERVICE DESK + EMAIL PROTECTION & LICENSING

Starting at \$70 per user

- Unlimited user support 7:00 a.m. – 7:00 p.m. CT via live answer service desk, white label email address, or desktop chat feature.
- Workstation and server support including 24/7 remote monitoring, EDR, proactive patching, RMM management and licensing, vendor engagement, and PSA integration – all with one consolidated monthly bill.
- Datto SaaS Alerts email backup
- Microsoft 365 business premium licensing

NOC + SERVICE DESK + FIREWALL

Starting at \$90 per user

- Unlimited user support 7:00 a.m. – 7:00 p.m. CT via live answer service desk, white label email address, or desktop chat feature.
- Workstation and server support including 24/7 remote monitoring, EDR, proactive patching, RMM management and licensing, vendor engagement, and PSA integration – all with one consolidated monthly bill.
- Fortinet UTM (firewall), access points (APs)

CYBER INSURANCE-READY

Starting at \$105 per user

- Unlimited user support 7:00 a.m. – 7:00 p.m. CT via live answer service desk, white label email address, or desktop chat feature.
- Workstation and server support including 24/7 remote monitoring, EDR, proactive patching, RMM management and licensing, vendor engagement, and PSA integration – all with one consolidated monthly bill.
- Datto server backup
- Fortinet UTM (firewall), access points (APs)
- Multifactor authentication (MFA) for workstation login
- KnowBe4 security awareness training

ADDITIONAL ELECTIVE OFFERINGS

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|-----------------------|-----------------------|-------------------------------|
| • Dark web monitoring | • Basic user support | • Server backup only |
| • Password management | • Microsoft Licensing | • UTM only, switches/APs only |

The options above are suggested starting packages and can be customized based your specific needs. Get in touch with a member of our team today!

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