Managed IT Services Packaged Offerings

Not sure which IT support solutions are right for your business? Here are some of the most popular ways our products are bundled and sold.

NETWORK OPERATIONS CENTER (NOC) + SERVICE DESK

- Unlimited user support 7:00 a.m. – 7:00 p.m. CT via live-answer service desk, email request, or desktop chat.
- Workstation and server support including 24/7 remote monitoring, endpoint protection, proactive patching, spam filtering, hardware health and device performance monitoring, internet connectivity, password policies, and more – all with one consolidated monthly bill.

NOC + SERVICE DESK + EMAIL PROTECTION & LICENSING

- Unlimited user support 7:00 a.m. – 7:00 p.m. CT via live-answer service desk, email request, or desktop chat.
- Workstation and server support including 24/7 remote monitoring, endpoint protection, proactive patching, spam filtering, hardware health and device performance monitoring, internet connectivity, password policies, and more – all with one consolidated monthly bill.
- Email protection, backup, and recovery
- Microsoft 365 Business Premium licensing

NOC + SERVICE DESK + FIREWALL

- Unlimited user support 7:00 a.m. – 7:00 p.m. CT via live-answer service desk, email request, or desktop chat.
- Workstation and server support including 24/7 remote monitoring, endpoint protection, proactive patching, spam filtering, hardware health and device performance monitoring, internet connectivity, password policies, and more – all with one consolidated monthly bill.
- Network firewall protection, switches, and wireless access points

IT SECURITY ESSENTIALS

- Unlimited user support 7:00 a.m. – 7:00 p.m. CT via live-answer service desk, email request, or desktop chat.
- Workstation and server support including 24/7 remote monitoring, endpoint protection, proactive patching, spam filtering, hardware health and device performance monitoring, internet connectivity, password policies, and more – all with one consolidated monthly bill.
- Email protection, backup, and recovery
- Server protection, backup, and recovery
- Network firewall protection, switches, and wireless access points
- Multi-factor authentication (MFA) for workstation login

ADDITIONAL ELECTIVE OFFERINGS
Specific solutions and pricing may vary

- Basic user support
- Microsoft licensing
- Server backup only

- UTM only, switches/APs only
- Multi-factor authentication (MFA)
- Microsoft cloud backup

- Real-time monitoring and alerting for M/O365
- Data loss prevention policy management

The options above are suggested starting packages and pricing. Products, services, and quantities can be customized based on your specific needs. Get in touch with a member of our team today!