

# IT Management and Security for Educational Institutions

## Helping you provide first-class learning environments and experiences

We are proud to partner with regional educational institutions like yours and to play a small role in the future of the next generation. Schools, colleges, and universities choose to work with our team because they're concerned about unplanned downtime and the security of their networks, and they want to develop innovative, tech-based teaching options. We help alleviate these concerns through the implementation, protection, and management of best-in-breed technologies.

# Supporting your flexible teaching scenarios

Educational systems across the country are significantly changing where and how students have lessons. Students in grade school, high school, and secondary institutions are increasingly taking part in their studies via technological platforms. Our team collaborates with educators to find, implement, and secure educational technologies that meet your needs for flexibility in teaching styles, locations, and format.

#### Educational institutions that we serve

- Local school boards
- Public schools
- Charter schools
- Faith-based schools

- Trade schools
- Community colleges
- Universities

## Delivering cost-effective educational tech solutions

Because our team collaborates with schools and universities daily, we understand the financial constraints organizations like yours face. As a result, we work diligently to seek out and provide only the tech and support that will significantly benefit you and your students. Our pricing model allows you to pay only for the level of IT services you need – no more, no less. In addition, our proactive IT care is delivered within a monthly flat-fee subscription model for simple budget forecasting.

## Securing administrative and student data

Educational institutions like yours are increasingly being targeted by cybercriminals. Ransomware attacks and theft of data – especially student records – have become big business for lone-wolf hackers and cybercriminal syndicates alike. Our team sets up concentric rings of protection around the tech and data used by your administrative staff, teachers, and students. Part of this process is helping you ensure that your staff and students have the resources they need without having to circumvent the cybersecurity protocols in place.

- Managed antivirus
- Managed firewall
- Managed networks

- Encrypted email
- Managed security updates and patches
- Managed backups

## Tech answers and troubleshooting

Your faculty has been hired because they are specialists in their fields of study – not in tech support. Our staff of professional technicians and engineers take care of the tech operations, so your faculty can do their work without the frustration, headaches, and wasted time of IT issues. However, if one of your teachers has an IT question or a troubleshooting need, we are just a phone call or email away. Technical questions or troubleshooting requests can often be addressed in real time through our remote tools.

# The benefits of comprehensive IT management for school or university

- Predictable, easily budgeted IT expenses within a subscription payment framework
- Simple to scale your IT support up or down based on student population and faculty needs
- End-to-end proactive care of your entire IT environment
- Confidence in your IT security protocols and the protection of your data
- Ongoing access to high-level IT consulting to align your tech with your organizational objectives

## Need more information?

