



## IT Services for Engineering Firms

### Securing, supporting and streamlining your workflow

Your engineers, design team, and administrative staff should be able to operate from the edge to the cloud without spending time on cybersecurity management or their own computer maintenance.

Our team serves firms like yours by taking on the day-to-day IT management tasks and proactively monitoring your systems for any anomalies that could cause unplanned downtime. Our automated systems respond to any potential threat to your operations, and issues are escalated according to our Service Level Agreement.

### Service all types of engineering firms

- Chemical engineering
- Civil engineering
- Electrical engineering
- Industrial engineering
- Mechanical engineering

### A responsive IT team to support your business

You may have multiple, complex projects going simultaneously, with tight deadlines and heavy workloads. IT questions that go unanswered and recurring computer issues compound to slow your progress. Our job is to help you get the most out of your IT environment by proactively securing and maintaining it to a high level of functionality. If something goes wrong, we're on your side to deal with the issue promptly – through remote access or an on-site visit.

### IT services tailored to your firm's expectations

- Provisioning remote workflow capabilities
- Producing high-performance systems that can support big data and complex modeling
- Promoting new, proven technologies to meet the expectations of tech-savvy engineers looking for high-performance
- Providing security measures to protect intellectual property

## Protecting your data and workflow – on-site and in the cloud

When you handle bigger projects, your firm may become a more attractive target for cybercriminals. These bad actors utilize an array of threats, including:

- Ransomware
- Adware
- Phishing
- Hacking
- Malware
- DDoS attacks

Cybersecurity precautions should parallel your company's growth and digital transformation progress. Our team uses high-level tools and protocols such as endpoint detection and response (EDR), enterprise-grade antivirus, best-in-class firewall, managed data protection, and much more to help keep you secure. We monitor your systems 24/7/365, responding appropriately and decisively to any red flags that may indicate cyber-criminal activity.

## Addressing some of your top concerns through tech implementation, support, and management

Siloed data can slow down your operations, and unsecured data can have catastrophic consequences for your operations. Let our team of data management specialists help you achieve data transparency and visibility throughout all your processes. Managed data is data that you can leverage to get goods to their destinations on time, track those goods, and maintain consistency for maximum profitability.

- Responsive IT support
- Intuitive collaboration tools
- Upgrades for analytics capabilities
- Integration of siloed workflow and data
- Advanced, proactive cybersecurity measures
- Reduction of downtime risk
- Improved communication tools

## Helping you harness the power of the cloud

Whether you migrate all your data and workflow into the cloud or take a hybrid approach to your cloud utilization, we can help. Our team can partner with you to build out a cloud strategy that fits the way you work now, while allowing flexibility for how you might want to evolve your workflow down the road.

We collaborate with your third-party vendors while integrating systems and automating manual tasks to help streamline your work in the office or on-site. Our aim is to help you make the most of your cloud assets and assist you with reaching your cloud strategy goals at each stage of your company's growth journey.

## Need more information?