



IT Services for Property Management Companies

Making your day easier by enabling your processes to run more smoothly

Once you get beyond 25 units, the complexity of running your property management company begins to take on a life of its own. You and your team have everything on your shoulders and don't have time to deal with IT issues that negatively impact ongoing management initiatives. Service to both owners and tenants cannot be compromised.

Our team helps you deliver on your promises to tenants and contractual obligations to owners by providing you with proactive management, maintenance, and security of your mission-critical workflow.

Streamlining and synchronizing your office, cloud, and mobile applications and data

To be at peak efficiency and profitability, it's essential for you to avoid manual processes and rework. Our technicians help you automate and integrate each aspect of your office, cloud, and mobile workflow.

- Communicating with clients
- Collecting rental fees
- Screening and processing applications
- Managing documentation and contracts
- Tracking maintenance
- Providing tenant services

Keeping your data and workflow secured

Because your systems are full of confidential information about clients and tenants, your data can be an attractive target for cyber criminals. Even if they're not after the data in your systems, the bad guys can attack using ransomware to lock you out of your essential data and extort money from you. Our team leverages a full stack of high-impact IT security tools and protocols to protect your data and applications in the office, in the cloud, or on the go.

- Network security
- Email security
- Mobile workflow security

IT answers, management, and troubleshooting

Sometimes all your employees need to be at their best is a little bit of IT assistance. Our staff not only works proactively to manage and maintain your systems, but we support you by providing tech help and troubleshooting to help your staff members be effective and efficient.

The executive level IT consulting required to make go-forward business decisions

Whether you're considering a switch to a new property management system, planning a satellite office in another location, or anything in between, our IT consultants give you the tech-related data needed to make informed executive decisions.

Incident response and business continuity

There is an expectation by both clients and tenants that your office will always be there to take their calls and provide them service. But what happens if your IT systems go down? What happens if fire, flood, storm, or cyberattack limits your access to the tools you use every day?

Our team works diligently to mitigate IT crises, but should you experience an IT issue or cybersecurity event that causes extended downtime, we're ready to respond. By utilizing a set of protocols already in place, we're able to respond, remediate, and reduce the impact of negative events on your office and tenant relationships.

Need more information?

